



January 2021

Attention All Patients:

As you know, the pandemic has put a huge burden on the medical field. Staff are working harder to keep patients and their families calm in addition to their normal tasks and responsibilities. At Biotex, we have always focused our energy on being “in the moment” with each and every patient. This focus has grown exponentially in the last 10 months – whether it’s giving guidance on resources, soothing anxiety, or just being a “human to talk to”.

We are grateful to be able to assist where necessary. Christine and I have been working through lunch, staying late, coming in on the weekends; essentially whatever is necessary to ensure Biotex and our patients continue to thrive.

With this situation lasting longer than expected, we have made the hard decision to adjust our service hours for the time being. This is to allow us time to address the administrative side of our company, to reconnect with our households and take care of ourselves.

As of February 1st, Biotex will be closed on Fridays. Our new hours will be:

Monday – Thursday

7:30 a.m. – 4:00 p.m. for ALL services

Daily Lunch Closure

12:30 p.m. – 1:30 p.m.

As always, we do not make appointments.

*Kits must be drawn no later than 2:00 p.m. to ensure shipment on the same day.
Specimen Collection Fees may apply*

We appreciate and are so grateful for all of you and your kind referrals.

Thank you.

Christine Barnard

Cindee Barnard